

## This is me!





# **Digital TV and Public Services**





## **Our History**



- National Project sponsored by Central Government (Approx. €4.4M)
- Began in April 2003 Social Exclusion theme
- Project Objectives:
  - Provide a system for delivering content
  - Proof of Concept pilots
  - Negotiate cost effective access to digital TV platforms
  - Prove the business case
  - Roll-out and Dissemination
- Available to any Public Sector Organisation
- Owned and managed by Kirklees Metropolitan Council





# In use by



- Over 80 local authorities
- 4 National public bodies











# What do we provide - €14k



- Starter Kit CMS
- Plug-in capability
- Platform Access
  - Digital Sky, Telewest, ntl
  - Mobile 3
  - Kiosk mylocal
- Training and QA
- Bureau Service
- Management Information tool





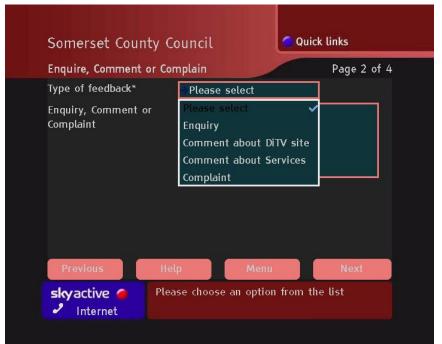




















## A live look!



- •http://www.digitv.gov.uk/digitv/cds/Barnsley/Netgem/screen?id=31090
- http://www.digitv.gov.uk/digitv/cds/ReadingOn/Netgem/home
- http://www.digitv.gov.uk/digitv/cds/Sheffield/Netgem/screen?id=28594
- http://www.digitv.gov.uk/digitv/cds/INtouch/Netgem/screen?id=38824



## TV to Mobile – Why?





#### Background

- Similar device remote control: mobile handset
- Target audience digitally excluded
- Suitability content layout
  concise





## Mobile interface



**Looking Local** 

Regional search

1 North West

2 Tyne & Wear

3 South West

4 Yorkshire

5 London

6 Kent

7 Search

8 Spare navigation option

Please select the area that you wish to view.

Helt

Terms & Conditions

History

Main menu

Quicklinks

By region

By town

By village

By postcode

About us

Your views

**INtouch kirklees** 

Search for local information

A-Z

Search

Postcode/Town/Village

If you search by postcode, enter only the first part, e.g. RG10

Or you can search the A - Z of local sites

A-Z

Search

History

Home

by Town

Quicklinks

About INtouch

Have your say

Advice

My community

Ato Z

Services

**INtouch kirklees** 

Digital TV from your council

Question 1 of 8

Would you be interested in information about council housing?

Yes

No

Question 1 of 8

History

Home

Quicklinks

About INtouch Have your say

Advice

My community

Ato Z

Services

INtouch kirklees

Search for local information

Previous Question 1 of 8 Next

Which council service are your comments about?

Service

Please select

This is a

Please select

Previous Question 1 of 8 Next

History

Main menu

Have your say

Comments

Council

How to comment

Quicklinks

About INtouch

Have your say

Advice

My community

A to Z

Services

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#### Opportunities

- Exploit mobility and mobile features (SMS, Camera etc)
- Costs for access to service remove data charges
- Mobile Working e.g. search internal systems, form filling





## Where next?



All other major mobile phone networks





Broadband TV – Homechoice & BT





Broadcast and Local Content – BBC West Midlands









#### Local TV

BBC Hereford & Worcester TV

Hereford & Worcester

Coming up at 11:40 Shropshire

Press GREEN for full screen

11:25 O7 Jun

Press SELECT to read more

Birmingham

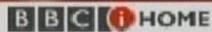
Black Country

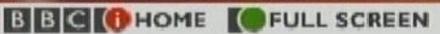
Coventry & Warwickshire

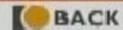
Hereford & Worcester

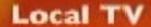
Shropshire

Staffordshire









Staffordshire

11:25 O7 Jun



News



Travel

Weather

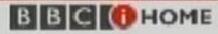
Entertainment

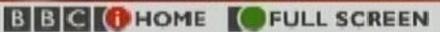


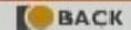
Hereford & Worcester

Coming up at 12:00 Birmingham

Press GREEN for full screen

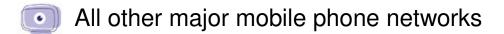






### Where next?









Broadband TV – Homechoice & BT





Broadcast and Local Content – BBC West Midlands



Nationwide Travel News and Journey Planner



Nationwide Job Searching – Job Centre Plus



Legal and Citizens Advice















# Thank you for listening



# Steve Langrick Director



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www.digitv.gov.uk

## One final thought – what do you think?



# World Cup 2006 – Final?





